5

Message to our stakeholders

In 2022 we were committed to continuing the path of sustainability we started in 2021, despite a year characterised by an uncertain economic, political and social environment due to the geopolitical situation, which also affected the energy commodity market, as well as all of us.

We work daily on integrating our sustainability goals into our business model, as we believe this makes our offer unique and ready for the challenges of the energy transition as well as emerging trends in the energy market. We strongly believe in customer centricity and will continue with our policy of caring for them as we always have, supporting them with the clearness of our offers and trying to promote responsible consumption models thanks to accessible technological solutions that accompany it along its decarbonization path. We continue to view diversity and inclusion as core values, as well as fairness and transparency as the foundation of our relationships with customers and stakeholders. Proud of our achievements and the new targets we have set, again this year, we have committed to reporting them in the voluntary Sustainability Report 2022 and the Impact Report, drawn up as a Benefit Corporation (Società Benefit).

Finally, I want to thank all the people and collaborators of Plenitude, who believe in a courageous way of doing business and without whose commitment and passion what we have achieved would not have been possible.

> Stefano Goberti CEO

